

Resolve

National Student Loans Service Centre Online

www.canlearn.ca





Agenda

- ▶ Introduction
- ▶ Registration
- ▶ In Study
- ▶ Grace Period
- ▶ Repayment
- ▶ Other tools
- ▶ Questions?





How to find the National Student Loans Service Centre On-line

- ▶ The National Student Loans Service Centre website provides round-the-clock access to your student loan information
- ▶ For access, to go to www.canlearn.ca and click on the National Student Loans Service Centre link.





Registration – A Four Step Process

To access your loan information you will need to first need to register.

- ▶ Step 1 – Confirm your Identity
- ▶ Step 2 – Create Username and Password
- ▶ Step 3 – Answer Password Recovery Questions
- ▶ Step 4 – Accept User Agreement



Finding your account number

- Your account number is located on all letters from the National Student Loans Service Centre

National Student Loans Service Centre

P.O. Box 4030
Mississauga, Ontario L5A 4M4

March 17, 2008

Logan Parker
2345 Spruce Ave
Ottawa, ON K1A 0B1

Your Canada Student Loan Account Number: 5-678912
Your Canada-Ontario Integrated Student Loan Account Number: 5-678913
Your Canada-Saskatchewan Integrated Student Loan Account Number: 5-678914
Your Canada-Newfoundland and Labrador Integrated Student Loan Account Number: 5-678915
Your Canada-New Brunswick Integrated Student Loan Account Number: 5-678916

- Or you can call 1-888-815-4514, answer security questions and the call centre will provide it for you.




In Study Access

- Each loan is itemized – loan type, status and balance owing, and you can select each loan and view the details.

Loan Details

[Printable Format](#) (This link opens in a new window)

Loan Type:	<i>Canada Student Loan</i>	
Loan Number:	<i>1-234567</i>	
Loan Status:	<i>In Study</i>	
Period of Study End Date:	<i>April 30, 2004</i>	
<u>Amount Owing at the NSLSC:</u> 	<i>\$20,345.67</i>	View history
Amount of Last Disbursement:	<i>\$2,000.00</i>	View details





Grace Period Access

- ▶ During Grace Period you will be able to see:
 - ▶ Your end of study date
 - ▶ The date repayment begins
 - ▶ The current interest rate
 - ▶ The amount of interest that is accruing daily





Repayment Access

- The loan details are expanded to include the remaining balance of the loan, the remaining time left to repay and the method which you make payments
- Customize your payment options
 - Increase or decrease your minimum monthly payments.

The online calculator tool shows you how these changes affect your interest.

<u>Amount Owing</u> 	Current Payment	Current Remaining Term (Months)	<u>Minimum Monthly Payment</u> 	Enter a New Monthly Payment	New Remaining Term 	<u>Cost of Borrowing</u>
Canada-Ontario Integrated Student Loan						
\$13,567.36	\$160.34	112	\$134.67	<input type="text" value="\$0.00"/>	0	\$0.00
Total Monthly Payment for your Loans			\$134.67	\$0.00	<input type="button" value="Calculate"/>	







Repayment Help

- There are several programs that can assist in the repayment of your student loan
 - Repayment Assistance, Debt Reduction in Repayment, and Permanent Disability Benefit

Repayment Assistance

Repayment Assistance

Next we need the details for your [Total Gross Family Income](#) (This link opens in a new window). Enter this information in the spaces provided.

	Mar-2008	Feb-2008	Jan-2008
Your Gross Income 	<input type="text"/>	<input type="text"/>	<input type="text"/>
Spouse/Partner's Gross Income	<input type="text"/>	<input type="text"/>	<input type="text"/>
Other Income 	<input type="text"/>	<input type="text"/>	<input type="text"/>

- Complete the application online, print, sign and mail.



Other Tools

- ▶ Update your contact information online.
- ▶ Read news in the Personal Message Centre.
- ▶ Download forms to make changes to your payment due date, to pre-authorize payments and to make one time only payments.

