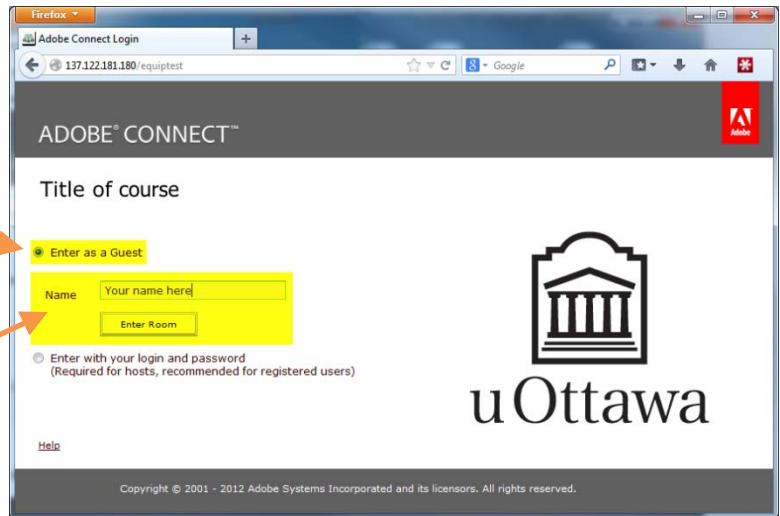


Select **Enter as a Guest**

Enter your name and click on **Enter Room**.



Click on the microphone and the camera icons to activate them. If you don't see the icons, wait until the presenter has joined the session.

If you get the following message, click on **Allow**:


After activating your camera, click on **Start Sharing** so that other participants can see you.

To chat with the other participants, enter a message followed by **Enter** to send it.

To chat with one participant in particular, click on **Start Chat With**, **Attendees** and select the desired participant.

= Microphone is active: All participants can hear you. Click to mute.

= Microphone is muted: No one can hear you. Click to reactivate.

 = Click on this icon to “raise your hand” (to ask a question or say something).

## If you are having problems with your microphone or your camera

You may have to change some settings. Right-click anywhere on the screen and select **Settings...**

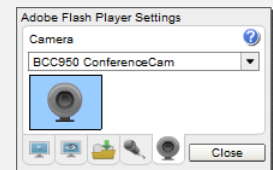
Give Adobe Flash Player permission to use your camera and microphone.



Select the desired microphone from the drop-down list and check the “Reduce Echo” option. You can also adjust the volume here.



Select the desired camera in the drop down-list.



Note : In certain cases, after making modifications in the settings, it is necessary to close the Adobe Connect session and restart it.

You may use the **Adobe Connect Diagnostic Test** to test your connection:

[https://admin.adobe.com/common/help/en/support/meeting\\_test.htm](https://admin.adobe.com/common/help/en/support/meeting_test.htm)

Note : Ignore the Adobe Connect Add-in Test, it is not required.

## Notes regarding your computer configuration

- Use the most recent version of an Internet browser. Eg. Microsoft Internet Explorer 8, 9, 10, 11; Mozilla Firefox; Google Chrome; Apple Safari.
- Adobe® Flash® Player 11.2 or more recent
- Apple devices (iOS 6 or more recent) – Install the Adobe Connect app available in the App Store.
- Samsung Galaxy Tab 2 10.1, Samsung Galaxy S3 & S4, Motorola DROID RAZR MAXX, Motorola Atrix, Motorola Xoom, Nexus 7 tablet
- Android OS 2.3.4 or more recent



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